

Terms of Reference (TOR)

Bhutan Post in-line with the digitalization, operationalization and institutional strengthening strategies of Information Technology for all domestic and international services, require robust, up-to-date, fully-fledged and integrated systems. We solicit interest of a competent software/application developer, who shall review, develop and improve the existing software/applications or to be developed afresh.

1. IT Graduate (Application developer, Grade-6), Manager (ICT)

Key responsibilities

- Understanding of the IT solutions and infrastructure existing in the Bhutan Post.
- Understand overall operations of the Bhutan Post.
- Identify and assess need for changes/modifications/development of new software solutions.
- Discuss, understand and document changes/new development requirements originating from various departments within the Organization or from vendors.
- Develop methodology based on best practice for coding, maintenance and safe storage of software codes and tools.
- Understanding of the various databases in existence in the Post related to various systems.
- Develop and support testing process and methodologies for testing of software's developed internally.
- Track and manage changes/new developments related requirements.
- Lead the team of developers and deliver the requirements on time.
- A thorough assessment of all existing IT systems which shall entail a review of the current software capabilities and bring improvement/changes in the existing systems in line with the new designs.
- Any other duties that may be assigned by the supervisor/management.

Areas of contribution

- i. Timely response to changes/new development requirements.
- ii. Maintenance of documentation related to various changes/new development requests.
- iii. Inculcate best practice in development activities including security features based on standard global practice.
- iv. Ability to understand the requirements and also provide suggestions from the solution point of view and guide the team of developers.
- v. Ability to track and escalate software related issues where required
- vi. Ability to work under tight deadlines, manage multi-task requirements, high attention to detail.
- vii. High-level proficiency in any programming languages (Java, PHP, Python, C., C++, etc..)
- viii. Results driven and pragmatic.

Qualifications:

- Minimum a MTech IT / MEng IT / MSC IT / Bachelor of Engineering in Information Technology (4 Years)
- Scored on average 60% and above in class X (English and Dzongkha + best three subjects), XII (English + best three subjects) and college

Experience:

- Minimum of five (5) years of experience working on software development in a leading firm as Lead IT Programmer.

Skills Requirements:

- Good written and oral communications, preferably in English and local language as well as ability to maintain inter-personal relationships.
- Ability to understand and absorb new technologies and interest in continuous learning.

2. IT Graduate (Application developer, Grade – 8) Assistant Manager (ICT)

Programmers/developers will be responsible for developing and maintaining various software programs that already exist in the Bhutan Post or to be developed afresh. This would also include customization/reporting requirements for off-the shelf software solutions.

Key responsibilities

- Actively engage in the design and development of software to provide quality, high performance, user-centered, and data-rich applications.
- Develop enhancements to existing software as well as design and develop new software.
- Collaborate in a team environment to share best practices, implement process improvements, and ensure software quality.
- Deliver developed and tested software applications within the given deadlines.
- Develop methodology based on best practice for coding, maintenance and safe storage of software codes and tools.
- Understanding of various databases existence in the Post related to various systems.
- Design and install computer hardware configurations.
- Install software and networking systems.
- Fix hardware, software, and networking issues.
- Respond to general IT requests.
- Ability to work in teams, and individually with minimum supervision.
- Ability to manage time successfully, prioritize effectively and meet tight deadlines.
- Ability to work effectively under pressure.
- Self-starter with a positive “can do” attitude.
- Any other duties that may be assigned by the supervisor

Qualifications:

- Minimum a Bachelor of Engineering in IT / Bachelor of Computer Science / Bachelor in IT/ Bachelor in Computer Application.
- Scored on average 60% and above in class X (English and Dzongkha + best three subjects), XII (English + best three subjects) and college

Requirements:

- Extensive knowledge with back-end development framework and tools; (MVC framework – Laminas/Laravel (preferred) / Symfony / CakePHP / MS SQL Server, MySQL, PostgreSQL, etc.)
- Extensive knowledge with front-end development, especially with respect to User Interface (UI) Design and User Experience (UX) Design and development
- Familiarity with general OS systems, Enterprise, programming languages, and Office software.
- Knowledge of LAN and wireless networks.
- Good communication skills.
- Ability to troubleshoot complex software and hardware issues.
- Knowledge of database and networking security systems.

Experience :- Preference will be given to those who have experience in the field of application development or any other fields of software development like UI/UX, Frontend or Backend.