



Dear Sir/Madam,

The designated operator of **KUWAIT** asks me to inform the designated operators of other Union member countries that it has created two dedicated e-mail addresses for postal inquiries to process inquiries regarding inbound and outbound items.

- EMS inquiries: Kuwaitpost_q_ems@hotmail.com
- Postal parcel inquiries: Kuwaitpost_q_parcel@hotmail.com

Yours faithfully,

Abdel Ilah Bousseta
Director of Operations and Technology