



Dear Sir/Madam,

The designated operator of ITALY, Poste Italiane, wishes to inform the designated operators of UPU member countries that verification notes and answers should be sent to the following addresses:

- 1 CN 43, CP 78 and E2 verification notes and answers to verification notes intended for the Malpensa Lonate Pozzolo office of exchange (IMPC code: ITMXPA) for parcels and EMS dispatches:

Poste Italiane S.p.A.
Gateway Internazionale
Malpensa Lonate Pozzolo
Controllo Operativo e Contabilità Internazionale
Via Bassano del Grappa, s.n.c.
21015 LONATE POZZOLO (VA)
ITALY

Alternatively, electronic copies of these CN 43, CP 78 and E2 verification notes may be e-mailed to cocigateway@posteitaliane.it.

- 2 Answers to CN 43 verification notes issued by the Milano CMP Roserio office of exchange (IMPC code: ITMILA) for letter mail items and dispatches from non-EU countries:

Poste Italiane S.p.A.
Controllo Operativo e Contabilità Internazionale
Aeroporto Forlanini
20090 SEGRATE (MI)
ITALY

- 3 CN 43 verification notes and answers to verification notes intended for the Milano Peschiera Borromeo CSI office of exchange (IMPC code: ITLINA) for letter mail dispatches from and to Italy:

Poste Italiane S.p.A.
Milano Peschiera Borromeo CSI
Controllo Operativo e Contabilità Internazionale
Via Archimede, 2
20068 PESCHIERA BORROMEO (MI)
ITALY

Electronic copies of CN 43 verification notes issued by Poste Italiane for letter-mail dispatches from abroad will be e-mailed from the following e-mail address: CN43-ISSUED-BY-ITA@posteitaliane.it. Designated operators are asked to answer using the same e-mail address.

For verification notes issued to Poste Italiane for letter-mail dispatches forwarded by Italy, designated operators are asked to use the following e-mail address: CN43-SENT-TO-ITA@posteitaliane.it. Poste Italiane will answer using the same e-mail address.

4 CN 08 forms for inquiries about letter-mail items:

Poste Italiane S.p.A.
PCL – CEAC
Gestione Reclami Internazionali
Viale Europa, 175
00144 ROME
ITALY

Yours faithfully,

Abdel Ilah Bousseta
Director of Operations and Technology